



7:30 a.m.	Conference Registration	All
8:30 a.m.	Introductions	Mike Cavanagh Executive Director, CERCA Diane Fox Director, Relationship Management Branch
8:35 a.m.	Conference Welcome RPO Discussion	David Williams Director, Return Preparer Office
9:00 a.m.	MEF/Legacy	Peggy Bogadi Commissioner, Wage & Investment Division Julie Rushin Deputy Chief Information Officer for Operations
10:00 a.m. <i>BREAK</i>		
10:15 a.m.	Fraudulent Returns/ Identity Theft/ Criminal Investigation	Jodi Patterson Director, Return Integrity & Correspondence Rebecca Chiaramida Director, Privacy, Government Liaison, and Disclosure Troy Stemen Senior Advisor/Program Manager, Refund Crimes
11:45 a.m. <i>LUNCH</i>		
1:00 p.m.	Online Services Filing Season & Looking To the Future	Rajive Mathur Director, Online Services
Breakout Session	1:30 p.m.	1:30 p.m.
	Affordable Care Act Martin Pippins Assistant Director, ACA	Information Reporting and Document Matching DelRey Jenkins Director, Business Modernization
	Refund Discussion Peggy Bogadi Commissioner, Wage & Investment Division Rajive Mathur Director, Online Services	
		Pete Stipek Director, Customer Account Services Karin Rice Supervisory Public Affairs Specialist
2:30 p.m. <i>BREAK</i>		
Breakout Session	2:45 p.m.	2:45 p.m.
	Affordable Care Act Martin Pippins Assistant Director, ACA	Information Reporting and Document Matching DelRey Jenkins Director, Business Modernization
	MEF and Legacy Rob Bedoya and staff Director, e-channel support	
3:45 p.m.	Wrap-Up and Closing	Beth Tucker Deputy Commissioner, Operation Support